

Skin Health & Wellness Centre™ Meadows Mile Professional Building Suite 350, 8500 Blackfoot Trail S.E. Calgary, Alberta | T2J 7E1 403.264.7546 (Telephone) 403.536.2403 (Facsimile)

# <u>TO</u>

Physician/Clinic

### **FROM**

Skin Health & Wellness Centre™

#### **SUBJECT**

Clinic Updates

#### DATE

December 6, 2023

#### NUMBER OF PAGES

4 (including cover page)

## **MESSAGE**

We wanted to share some important updates:

- 1. Dermatology Referrals [only three (3) to six (6) weeks wait times for "First Available" appointments]
- 2. Rapid Access Skin Cancer Clinic (now accepting walk-in referrals)

With our growth to thirty-five (35) practicing physicians [ten (10) dermatologists, twenty-three (23) general practitioners with special interest in dermatology, and two (2) pediatricians with special interest in dermatology], we have drastically reduced the wait times for dermatologic concerns and the clinic is currently accepting referrals for most adult and pediatric conditions. Please feel free to contact our practice assistant with any questions or concerns by e-mail (hello@skinhealthwellness.com) or telephone (403.264.7546)

Thank you for trusting us with your patients—it is an honor and privilege to provide care for them. Please let us know if we can improve in any way.



#### Dear Healthcare Professional:

Skin Health & Wellness Centre<sup>TM</sup> is pleased to announce that the following clinics have significantly reduced wait times to help improve patient care, experience, and outcomes. If referrals have "First Available" written on them, they will be triaged to be seen in three (3) to six (6) weeks in the rapid access clinics below. Referred patients will be seen by one of our thirty-five (35) physicians including ten (10) dermatologists, twenty-three (23) general practitioners with special interest in dermatology, or two (2) pediatricians with special interest in dermatology. Any patients seen by our general practitioners or pediatricians with special interest in dermatology will be reviewed by one of our dermatologists in advance and seen in-person when required by them.

Here is a list of the dermatology subspecialty clinics that are now accepting new patients with reduced wait times [generally three (3) to six (6) week wait times for "First Available" appointments]:

- Acne/Rosacea Clinic
- Hyperhidrosis Clinic
- Pediatric Atopic Dermatitis Clinic
- Photodynamic Therapy Clinic
- Phototherapy Clinic
- Rapid Access Skin Cancer Clinic (same day or next day appointments available using the attached form)
- Rapid Access Eczema Clinic
- Rapid Access Psoriasis Clinic
- Skin Cancer Surveillance Clinic
- Wart Clinic
- Women's Health Clinic

Please note details of the state-of-the-art facility.

Address: Skin Health & Wellness Centre™

Meadows Mile Professional Building Suite 350, 8500 Blackfoot Trail S.E.

Calgary, Alberta | T2J 7E1

**Telephone:** 403.264.7546

**Facsimile:** 403.536.2403

**E-Mail:** hello@skinhealthwellness.com

Sincerely yours,

#### Dr. Alim R. Devani

Dermatologist | Co-Founder & Co-Director

#### Dr. Vimal H. Prajapati

Dermatologist | Co-Founder & Co-Director

# RAPID ACCESS SKIN CANCER CLINIC NOW ACCEPTING REFERRALS!

Dear Healthcare Professional:

Skin Health & Wellness Centre™ is pleased to announce that the Rapid Access Skin Cancer Clinic is now accepting referrals.

Patients will be seen on a walk-in basis during the following times:

- Monday to Thursday from 9:15 AM 11:15 AM and 1:15 PM 3:15 PM
- Friday from 9:15 AM 11:15 AM

#### **Additional instructions:**

- Please send referrals to the Rapid Access Skin Cancer Clinic via facsimile (403.536.2403) using the attached referral form AND provide the patient with a copy of the referral form to bring with him/her/them.
- Referral forms have been added to the following electronic medical record (EMR) systems: Accuro, Ava, Health Quest, Med Access, and PS Suite.
- If your clinic prefers a PDF version of the referral form, please e-mail us at: hello@skinhealthwellness.com.
- Patients must bring their Alberta personal health care card and any other valid government-issued identification.
- Please advise your patient that there are a limited number of appointment slots per day for the Rapid Access Skin Cancer Clinic and he/she/they may be booked the next day. We will do our very best to see all patients in an expedited manner.
- Patients referred to the Rapid Access Skin Cancer Clinic for any other condition other than confirmed or suspected skin cancer will not be seen.

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**Telephone:** 403.264.7546

**Facsimile:** 403.536.2403

**E-Mail:** hello@skinhealthwellness.com

Sincerely yours,



# RAPID ACCESS SKIN CANCER CLINIC REFERRAL FORM

1 0 1	th & Wellness Centre™ Mile Professional Building		e 350, 8500 Blackfoot Trail S.E. gary, Alberta   T2J 7E1	
403.264.7546		patientcare@skinhealthwellness.com		
403.536.2403		www.skinhealthwellness.com		
	Patient In	formation		
[Print or Affix Stamp]				
Name:	Address:		Telephone [Home]:	
Personal Health Number:	City/Town:		Telephone [Mobile]:	
Date of Birth: Ger	der: Province/Territory:	Postal Code:	E-Mail:	
Referring Practitioner Information				
	[Print or A	ffix Stamp]		
Name:	Address:		Telephone [Home]:	
Practitioner ID:	City/Town:		Telephone [Mobile]:	
Clinic/Hospital:	Province/Territory:	Postal Code:	E-Mail:	
	Referral Reque	est Informa	tion	
Date:				
Reason:				
Suspected Precancerous or Cano	erous Growth			
Actinic Keratosis				
Atypical/Dysplastic Melanocytic	Nevus			
Basal Cell Carcinoma				
Melanoma				
Squamous Cell Carcinoma		- "- 1-1-"		
Actinic Keratosis	cerous Growth [Attach skin biopsy report(s) if ava	aliaviej		
Atypical/Dysplastic Melanocytic	Nevus			
Basal Cell Carcinoma				
Melanoma Melanoma				
Squamous Cell Carcinoma				
Please	note that patients referred to the Rapid Access Sk	kin Cancer Clinic for any	other condition will NOT be seen.	

Hours of Operation (Walk-In):	Monday to Thursday: 9:15 AM to 11:15 AM and 1:15 PM to 3:15 PM Friday: 9:15 AM to 11:15 AM		
Wait Times:	Patient wait times can range from thirty (30) minutes to two (2) hours. If no dermatologist is available, the patient may be booked the next business day.		
Parking Instructions:	Both paid surface and two (2) levels of underground parking are available to patients. There is no free parking available on-site. 90-minute parking is recommended to account for the possibility of extended wait times.		
Additional Instructions:	Please bring a copy of this referral form in addition to your Alberta personal health care card and any other valid government-issued identification to the clinic.  The clinic has a zero-tolerance policy for verbal abuse (including inappropriate language, yelling, aggression or threats) towards any physician or other staff personnel whether this occurs in-person, via telephone or e-mail, or through voicemail messages. Any such behavior will result in immediate discharge of the patient from the office.		